



**Resources Department  
Town Hall, Upper Street, London, N1 2UD**

---

## **AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE**

---

Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting, which will be held in Town Hall on **14 September 2021 at 7.30 pm.**

Enquiries to : Ola Adeoye  
Tel : 020 7527 3044  
E-mail : [democracy@islington.gov.uk](mailto:democracy@islington.gov.uk)  
Despatched : 6 September 2021

### Membership

Councillor Tricia Clarke (Chair)  
Councillor Gary Heather (Vice-Chair)  
Councillor Santiago Bell-Bradford  
Councillor Clare Jeapes  
Councillor Roulin Khondoker  
Councillor Gulcin Ozdemir  
Councillor Caroline Russell  
Councillor Kadeema Woodbyrne  
Councillor Angelo Weekes

### Substitute Members

Councillor Sara Hyde  
Councillor Anjna Khurana  
Councillor Dave Poyser  
Councillor Toby North  
Councillor John Woolf

**Quorum is 4 members of the Committee**



**A. Formal Matters** **Pages**

1. Apologies for Absence
2. Declarations of Substitute Members
3. Declarations of Interest

If you have a **Disclosable Pecuniary Interest\*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

- \*(a) **Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

4. Minutes of Previous Meeting 1 - 6
5. Chair's Report
6. Order of Business

7. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

<b>B.</b>	<b>Items for Decision/Discussion</b>	<b>Pages</b>
1.	Scrutiny Review: Net Zero Carbon Programme - Buildings ( Commercial and infrastructure) - To follow	
2.	Update - Informal Working Group ( North London Heat Power)	7 - 10
3.	Q1 Performance Report (2021/22) - Place and Environment	11 - 18
4.	Executive Member for Environment and Transport - Annual Performance Report	19 - 28
5.	Net Zero Carbon Strategy Progress Report (Quarter 1)- To Follow	
6.	Work Programme 2021/22	29 - 30

**C. Urgent non-exempt items (if any)**

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

**D. Exclusion of press and public**

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

**E. Confidential/exempt items** **Pages**

**F. Urgent exempt items (if any)**

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on 12  
October 2021

London Borough of Islington

## **Environment and Regeneration Scrutiny Committee - 15 July 2021**

Minutes of the meeting of the Environment and Regeneration Scrutiny Committee held at Council Chamber, Town Hall, Upper Street, N1 2UD - Islington Town Hall on 15 July 2021 at 7.30 pm.

**Present: Councillors:** Clarke (Chair), Heather (Vice-Chair), Bell-Bradford, Jeapes, Ozdemir, Russell and Weekes

**Also Present: Councillors:** Champion and O'Sullivan

### **Councillor Tricia Clarke in the Chair**

**472 APOLOGIES FOR ABSENCE (Item 1)**

Apologies were received from Councillor Khondoker

**473 DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)**

There were no declarations of substitute members

**474 DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest

**475 MINUTES OF PREVIOUS MEETING (Item 4)**

**RESOLVED:**

That, subject to the addition in minute 468 paragraph 2 the addition of the words, in line 4 – there is also the need to look at the installation of planters and greening of areas where there are flytipping - the minutes of the meeting held on 8 June 2021 be confirmed as an accurate record of proceedings and the Chair be authorised to sign them.

**476 CHAIR'S REPORT (Item 5)**

The Chair referred to the fact that items on GLL Leisure and NLWA would be added to the work programme for the Committee in September and November respectively. The Chair added that the first meeting of the informal working group on NLWA incinerator would be taking place on 20 July at 6.30 p.m. by Zoom and any Members who wished to attend could be sent the link

The Chair added that she was pleased to note that part of Highbury Fields was not being mown and she welcomed this

**477 ORDER OF BUSINESS (Item 6)**

The Chair stated that the order of business would be as per the agenda, and that evidence would be received from Professor Clarke from Westminster University and Councillor O'Sullivan Chair of Housing Scrutiny Committee

478 **PUBLIC QUESTIONS (Item 7)**

The Chair stated that due to social distancing requirements and the limit on the number of people attending the meeting that any public questions should be directed to the Clerk following the meeting, as the meeting was being webcast

479 **SCRUTINY REVIEW: NET ZERO CARBON PROGRAMME- HOUSING (COUNCIL, PRIVATE OWNER OCCUPIED AND RENTED HOUSING) (Item B1)**

Simon Kwong, Director, Housing Property Services, Councillor O’Sullivan, Chair of Housing Scrutiny Committee, and Professor Linda Clarke, Westminster University were present and made witness submissions to the Committee. During consideration of the submissions the following main points were made –

- Professor Clarke stated that the main issue in terms of achieving net zero carbon in housing was the lack of a trained workforce, that more training needed to be undertaken in order to skill up the future workforce. In addition she noted that as the larger contractors often sub-contracted work out, they were not directly responsible for skilling their workforce.
- More training opportunities at college and also work experience should be made available, noting that the workforce in this industry tended to be more male dominated. Professor Clarke advised that this is an opportunity to look at models in Canada and Europe to ascertain best practice, and was concerned that presently there were not enough trainers to train the numbers of staff required. In addition a number of European staff, who were well trained had left after BREXIT which further exacerbated staffing shortages
- Meeting was advised that Islington should take advantage of its situation especially as it has a directly employed DL workforce, to train them up to broaden expertise and build a multi-skilled workforce. It was noted that workforce capacity in the DL workforce was an issue that was being looked at, in view of the speed of training and costs that this would involve. The current level of qualifications also needed to be raised and there needed to be a better understanding of the requirements of other trades when such workforce was trained
- Reference was made to the GLA construction hubs, that Councils should engage with them, and enter discussions with larger contractors to skill staff up, as well as ensuring that DLO workforces were engaged as well
- It was noted that with regard to retrofitting, London Councils are looking at this and there was a meeting the following week where this could be raised
- It was noted that LBI with its variety of housing stock, which presented a number of challenges, there is a need to balance the requirements of tenants and leaseholders, and the Council were looking at a workforce ‘roadmap’
- Noted that work was being undertaken by the Council in terms of employing apprenticeships and that evidence on this could come to the Committee
- Noted the initiative at Glasgow City Council which employs 2200 staff, and trains 60 apprentices, and focusing on building green homes and retrofitting. Also noted that the Holloway Prison site where discussions were taking place

with the GLA. It was felt that the Council could start a pilot to look at a fuel poverty estate and train up the workforce

Presentation by Simon Kwong

- Scope – residential homes, commercial and industrial buildings – commercial and industrial buildings c.323k tonnes of CO2 – 48% of all emissions. Residential homes c,246 tonnes of CO2 36% of all emissions, and new build Council homes, existing Council stock including street properties, Housing Association properties, and privately owned properties
- The Challenge – reducing carbon emissions from residential buildings which consist of 172,324 tonnes from gas 79%, 72434 tonnes from electricity 29%, 1726 tonnes from other fuels 1%. Mitigating fuel poverty – lower energy efficiency of a home drives increase in fuel costs
- Objectives – to reduce carbon emissions from our buildings - have to replace communal gas heating with low carbon alternatives where feasible, maximise energy efficiency of buildings through retrofit of fittings, change the technical standards that we use to design and construct new buildings. Encourage behaviour change from, and provide support to owners of residential homes, to reduce carbon emissions from their properties. As it is unlikely the Council would be able to assist financially for those able to pay, there was a need to have an engagement and communication strategy in place and this was being looked at
- Deliverables – key priority to change the technical standards that are used to design and construct new buildings. Achieved to date - a comprehensive review of how our new build programme can meet the net zero carbon target, developed a decarbonising new homes strategy with agreed implementation strategy, introduced new measures to ensure that development plans, wherever possible, make a positive contribution to the protection, enhancement, creation and management of biodiversity and improved carbon absorption
- Deliverables – what we want to achieve in the next 12 months – develop a design compliance process to ensure net zero carbon strategy is being incorporated throughout all stages of build development. Produce technical specifications for incorporation into Islington’s new homes design requirements. Implement a post-construction building performance data management strategy, better support occupants of new homes to ensure they understand new, unfamiliar systems, and to promote/encourage greater energy efficiency
- Deliverables existing Council housing stock – key priorities to replace gas heating with low carbon alternatives, where feasible, and retrofit all domestic buildings to an average level of EPCB where feasible
- What has been achieved so far – worked with UC London to complete an analysis of retrofitting and energy changes to existing Council housing stock. The work sets out a summary overview of existing, and future technologies, in the net zero market, how technologies can help deliver the required emission reductions, alongside the benefits and draw up different options. Also the strategic level of opportunities and costs associated with taking different routes toward net zero carbon. The work assists the formation of

the Council strategy to ensure Council homes support the delivery of the 2030 net zero carbon target

- Deliverables – what we want to achieve in the next 12 months – feasibility study into delivering a large scale trial of low carbon heating solutions on a pilot estate. Commission appraisal of building elements, lighting, heating pipework insulation, lifts, to determine most effective areas for retrofit investment. Purchase of a building stock model that identifies the most feasible improvements to residential properties in order to eliminate emissions. Ongoing feasibility studies for minimising the carbon footprint of larger housing estates
- Deliverables – Privately owned homes – emerging offer funding support for eligible property owners, support for able to pay private property owners, access to borrowing/loan schemes, compliance and enforcement. Activity in this area includes – delivery of green homes grant, ECO flex scheme to identify households to qualify for grants under the Warmer Homes schemes, development of a realistic offer for able to pay private occupiers, loan schemes, working with landlords of privately rented homes to ensure that their properties are compliant with Minimum energy efficiency standards. Investigating the possibility of setting a higher energy efficiency standard for licensed rented housing, and delivery of a landlord awareness/engagement programme  
Empowerment, engaging and influencing others to achieve net zero carbon – 4% of the borough's carbon emissions are generated by the Council, 9% are generated by other activity. Residents, businesses community groups and borough partner organisations must all play their part, with the Council leading by example. Other priority activities for engaging and influencing – stakeholder engagement plan with a priority focus on residential homes and commercial businesses, Islington Climate Change emergency festival, London Council climate change programme (Retrofit), COP 26 opportunities
- Other opportunities included – green jobs and skills e.g. retrofitting, Green SCIES and Bunhill 2 e.g. connection opportunities, greening the borough, adoption of the new local plan
- A Member referred to the greening of Andover Estate and that this had made considerable improvements and assisted in reducing carbon at a relatively low cost. It was stated that work is taking place on a number of schemes, and Public Realm were also looking at ways to green the borough. However work is also taking place to reduce carbon in housing by looking at the use of heat pumps, and replacing individual gas boilers. However there was a need to balance the costs involved for the HRA and for tenants and leaseholders and achieve an equitable balance
- Reference was made to the UCL report, that this should be made available to Members when finalised
- In response to a question it was stated that it was not possible that every property could be retrofitted, that it is essential initially to retrofit properties with the most impact on carbon reduction
- It was noted that although most properties could achieve ECPB status, however it might not be economically viable to achieve this status in some properties



- The Council needs clear guidance from the Government as to what funding opportunities would be made available
- The Chair of Housing Scrutiny Committee stated that in his view the first thing that should be considered was insulation of properties, and other possibilities included double/triple glazing, underfloor heating, thermostatic valves on radiators, storage heaters, metering, solar panels, thermometer valves, and that most of these technologies were well advanced. He added that at present there is a lack of knowledge and training for the workforce in the construction industry. In his view the most important measure to introduce with the most impact in reducing carbon emissions quickly was installation of insulation. Some of these solutions can be done quickly and relatively inexpensively
- Reference was made to the fact that every effort should be made for easy installation of solar panels, however it was noted that issues existed around its impact in conservation areas, installation problems and maintenance issues, however it was noted that solar roof tiles are now available
- With regards to installation of solar panels on schools, meeting was advised this had been done in some cases, however the Council were looking at all options such as using railway embankments, and schools to maximise solar power

RESOLVED:

That the UCL report be circulated to Members of the Committee when available

The Chair thanked Professor Clarke, Councillor O'Sullivan and Simon Kwong for attending

**480 WORK PROGRAMME 2021/22 (Item B2)**

RESOLVED;

That the report be noted

The meeting ended at 9.20 p.m.

**CHAIR**

This page is intentionally left blank

## **INFORMAL WORKING GROUP NORTH LONDON WASTE AUTHORITY – TUESDAY 20 JUNE 2021 – 6.30 P.M**

Present: Councillors: Tricia Clarke  
Gary Heather  
Clare Jeapes  
Angelo Weekes  
Caroline Russell  
Roulin Khondoker

Also, Present: Jeremy Corbyn M.P.  
Dr. Rembrandt Koppelaar  
Tony Ralph  
John Mootealoo  
Matthew Homer  
Peter Moore/Ola Adeoye - Clerks

Apologies – Cllr Bell-Bradford and Ozdemir

The Chair welcomed everyone, acknowledging Dr. Koppelaar's responses to questions sent by members and are available if other participants wished to see them  
The Chair added that some members of the Working group had made a site visit to the NLWA incinerator plant, however due to covid restrictions, were unable to view the recycling facilities, noting that NLWA would be coming to the November meeting of the E&R Committee

Dr.Koppelaar made a submission to the Committee during which the following main points were made –

- Dr.Koppelaar outlined his roles and his work for a Digital Services company and the work he is involved with Essex Council who are facing similar challenges to Islington. He is also advised that in his capacity as Research and Innovation Lead, EcoWise Ekodenge Limited are looking to influence Government to implement more measures nationally to meet the challenges faced. Dr.Koopelaar highlighted the three main areas of relevance for members to consider , the collection service within LBI, noting that his responses had been sent by e mail as to how this could be improved, in particular on what level of improvements that the 7 borough could implement, the prevention of plastic waste and how the NLWA plant rebuild fits into the waste strategy
- The Government's commitment to a 65% recycling target by 2035 is extremely challenging especially for densely populated boroughs such as Islington. Wales has already achieved this target though. The NLWA incinerator would not be finished until 2027 with the likelihood that it would only be viable for a further 25/30 years. The Government's recycling target would have implications at a local level
- There is a need to move towards net zero carbon and importantly there is an urgent need to reduce the use of plastics and to look at a separate plastic recycling facility, which has been developed in other countries. It was noted that NLWA are working towards this is recognised that most of the unwanted carbon emissions arose from plastic, and the cost of plastic per tonne would make this financially viable

- Members were advised that at local level, Islington could employ more digital technology to get more information on waste disposal, that there is need for political knowledge on how waste is disposed. Streets could be identified and targeted for action to make it easier to recycle for residents
- Jeremy Corbyn MP referred to the fact that when he was a Councillor at L.B. Haringey he was involved in the construction of the original NLWA Edmonton incinerator and then it was felt that this was more sustainable than landfill option in addition that it will generate electricity. Meeting was advised that a number of people were now of the view that incineration of waste is unacceptable, that plastic waste needed to be reduced and that effort that is more concerted be made in approaching both businesses and residents to address this issue. Members were advised that this could be done by a third party organisation, such as community-based organisation.
- It was noted that Iain Duncan Smith MP was involved in campaigning about the air quality in Chingford and Epping, from the incinerator.
- There is need for more discussion about recycling, and food and garden waste and composting, together with an anti- plastic strategy, that the DCLG were looking at the huge cost of the NLWA incinerator plant
- A Member referred to the fact that the Council net zero carbon strategy 2030 needed to be clear reiterating that the transition from the present time increase recycling would take place, and that a joined up was required recognising strategy was needed. It was stated that information was available on the website, however the strategy would be renewed in 2022.
- It was noted that the current recycling rate in Islington of 31% of household waste does not include business waste. Meeting was informed that the Council are looking at developing a new commercial waste strategy with set targets, that the present figure of 31% did not include the figure sent to the incinerator for recycling. Members were advised that a heat map for waste has been developed, however not robust at this stage to be used efficiently at the moment. Chip and technology has been developed which would be used to weigh business waste so businesses generating more waste would be targeted and engaged to improve recycling, and if necessary enforcement measures could be taken
- Dr Koppelaar suggested the renaming of NLWA as NLW Zero Carbon authority would be beneficial, as it would have a big impact. It was noted that NLWA has done some good work around waste reduction and reuse over the years, and a campaign had been developed in conjunction with London Boroughs
- The Chair welcomed the suggestion by Islington Officers that going forward it would be working in conjunction with Dr Koppelaar
- Noted that the EPR scheme will set up a scheme administrator to require providers to transfer funds to pay Local Authorities via the administrator for the processing/waste disposal recycling disposal
- A Member stated that it was important to ensure waste was reduced and there needed to be targets set as part of the net zero carbon 2030 strategy, which would involve conversations with residents and businesses
- Dr Koppelaar also expressed the view that it was important that authorities request from NLWA the current costs/Levy for incinerating waste, prior to 2026/27 before the new incinerator comes into operation for comparison reason so as to assess its impact on its residents. It was noted that there is likely to be spare incineration capacity, that this could reduce incentives to recycle waste, especially given the proposals for new incineration plants across the country.
- Jeremy Corbyn MP requested that details of the other proposals be emailed to him.
- It was agreed that incentives needed to be looked into further as a means to reduce waste
- It was also noted that there is a major issue with reducing packaging in businesses, that there needs to be concerted pressure on businesses to reduce packaging, recognising the need for a behaviour change campaign
- A Member acknowledged that there will always be waste which cannot be recycled and in London options were limited, however there is spare capacity for incineration across London and East London to incinerate rubbish from other countries. It was

noted that in light of council's drive toward carbon emission, this is an opportunity to use existing incinerators, rather than build new incineration plants

- Dr Koppelaar made reference to an anti-waste law in France whereby businesses are required to have 20% of its space dedicated to recycling, this should be encouraged. Dr Koppelaar agreed the details , although in French language, he has translated it to the Working Group

The Chair thanked all present for attending.

This page is intentionally left blank



**Executive Member for Environment and Transport and Corporate Director of Environment.**

<b>Meeting of:</b>	<b>Date:</b>	<b>Ward(s):</b>
Environment and Regeneration Scrutiny Committee	14 September 2021	All

<b>Delete as appropriate:</b>		Non-exempt
-------------------------------	--	------------

## **SUBJECT: Quarter 1 Performance Report: Place and Environment**

### **1. Synopsis**

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the council's Corporate Plan. Progress on key performance measures are reported through the council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report sets out Q1 2021/22 progress against targets for those performance indicators that mainly fall within the Place and Environment outcome area, for which the Environment and Regeneration Scrutiny Committee has responsibility. There is also an Energy measure from the Jobs and Money outcome area that relate to helping residents cope with the cost of living.

### **2. Recommendations**

- 2.1 To note performance against targets as at end of Q1 2021/22.

### **3. Background**

- 3.1 A suite of corporate performance indicators has been agreed for 2018-22, which help track progress in delivering the seven priorities set out in the Council's Corporate Plan - Building a Fairer Islington. Targets are set on an annual basis and performance is monitored internally, through Departmental Management Teams, Corporate Management Board, and externally through the Scrutiny Committees.
- 3.2 The Environment and Regeneration Scrutiny Committee is responsible for monitoring and challenging performance for the Place and Environment outcome area of making Islington a

welcoming and attractive borough and creating a healthier environment for all, and also a couple of Energy measures from the Jobs and Money outcome area that relate to helping residents cope with the cost of living.

**Quarter 1 performance update – Keep the streets clean and promote recycling.**

3.3

PI No.	Indicator	2019/20 Actual	2020/21 Actual	21/22 Target	Q1 21/22 or latest	On target?	Q1 or same Period last year	Direction of travel
E1	Percentage of household waste recycled and composted (Q in arrears)	29.6%	31.3%	32%	31.3% (20/21 outturn)	Yes	29.6% (19/20)	Better
E11	Number missed waste collections - domestic and commercial (average per calendar month)	318	289	290	236 (Q1)	Yes	267	Better
n/a	Number of reported flytips (all land types)	1,764	1,982	n/a	391 (Q1)	n/a	462	Better
E6	Cleanliness surveys - Litter (% sites above acceptable standard)	89.9%	93.5%	94%	94.8% (Q1)	Yes	93.5% (20/21)	Better
E7	Cleanliness surveys – Detritus (% sites above acceptable standard)	93.5%	91.1%	92%	89.7% (Q1)	No	91.1% (20/21)	Poorer
E8	Cleanliness surveys –Graffiti (% sites above acceptable standard)	96.8%	94.9%	97%	97.5% (Q1)	Yes	94.9% (20/21)	Better
E9	Cleanliness surveys – Flyposting (% sites above acceptable standard)	98.6%	98.5%	98%	97.5% (Q1)	Yes	98.5% (20/21)	Same



### **Recycling rate**

- 3.4 Audited quarterly recycling rate data from Waste Data Flow comes in around three months after the end of the quarter with Q4 rising to 34.7% and taking the 20/21 outturn just above target to 31.3%. The Q4 figures contained tonnage adjustments across the whole year and this is the highest Islington annual rate since 2016/17, with the 19/20 rate at 29.6% and the 18/19 rate at 29.3%.

The corresponding 21/22 'residual (non-recycled) waste per household' figure was 348.5kg, our lowest ever and comparing to 353kg for the previous year.

Overall, Islington's 19/20 recycling rate placed us 4<sup>th</sup> out of all 13 inner London Boroughs and our residual waste rate was the second lowest of all 33 inner and outer London Boroughs. There are now improved processes in place for sorting and accounting for contaminated recycling and which should support the council in achieving the 21/22 target of 32%.

### **Missed Collections**

- 3.5 Average monthly reported missed waste collections in Q1 improved again to 236 compared to the average for 20/21 of 289. This is the strongest performance over many years for a measure which is the aggregate figure across commercial waste, domestic refuse, and recycling/composting collections.

There are an average of 2.12 million collections made every month so the above performance represents 0.011% reported missed or only one in every 9,000.

### **Fly-tipping**

- 3.6 The 'fly-capture' fly-tipping indicator measures the total number of reported fly-tips across all land types and waste types, with the number in Q1 being 391 compared to 462 in Q1 of last year and 1,982 across 20/21 as a whole. Press reports suggested a lock-down related nationwide increase in fly-tipping across last year with clear-outs and reduced access to waste facilities and it is hoped that the recent reductions will continue.

Of those reported fly-tips on the public highway, across Q1 we removed 92% within our 24-hour target time-scale.

### **Street cleanliness surveys**

- 3.7 Street Cleanliness surveys (LEQS or Local Environmental Quality Surveys) in Islington used to be conducted by Keep Britain Tidy but are now conducted in-house using the same on-street methodology. These are now conducted continuously as opposed to in tranches with survey sites covering all local land types across retail, industrial, housing, highways and recreation etc.

All measures are collated to represent the observable amounts of litter, detritus (organic matter and gravel/sand etc), graffiti and flyposting. The results are then analysed, weighted and presented as a single percentage under each category giving the proportion of sites that are at or above a defined acceptable standard (or its inverse). Therefore in the table above, the higher the figures (closer to 100%) the better. Given the nature of the data, a tolerance of one percentage point has been applied to achievement of our performance targets and comparisons with previous years.

For litter, we set ourselves a challenging 94% target across 20/21 and achieved 93.5%. This improvement has continued in Q1 with an outturn of 94.8%, substantially ahead of previous year's performance and well ahead of the 19/20 London benchmark of 91.1%.

Levels of detritus however have continued to slip a bit though still ahead of the 19/20 London benchmark of 89%. The main issue in Q1 was on residential streets and associated with weed

growth and parked cars making cleansing and mechanical sweeping of gullies and channels more problematic.

If the detritus score doesn't improve, Street Scene Operational Services will seek to work with colleagues in Highways and Parking to have affected streets closed to vehicles for a few hours within a day, possibly every quarter, to service the street in terms of a thorough mechanical sweep as well as to service/repair all gullies which we know is causing problems across London particularly when there is heavy rainfall.

With flyposting we've maintained good performance and stayed ahead of the London 96% average, whereas after the increases of 20/21 performance on graffiti has significantly improved in Q1 with a fully resourced team which under lockdown was subject to some redeployment to refuse and recycling services. We are also better using local data and being more proactive in removing graffiti from third party infrastructure.

### Quarter 1 performance update - Make sure residents have access to high quality parks, leisure facilities and cultural opportunities

3.8

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q1 21/22 or latest	On target ?	Same period last year	Direction of travel
E10	Number of Leisure Visits	2.067m	298k	1.231m	254k	Yes	zero	Better

#### Leisure Centre visits

3.9 After the managed leisure centre reopening on 12.4.21 Q1 visitor numbers have been substantially stronger than expected and 49% up on the Q1 target of 170k, now standing at around half of what a normal quarter would be. Membership (excluding frozen) has also increased from 9,263 at the end of March to 11,349 at the end of June. The recovery targets across the quarters of 21/22 build progressively and are based on the assumption of no further lockdown closures or restrictions.

### Quarter 1 performance update - Provide practical support to help residents cope with the cost of living

3.10

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q1 21/22 or latest	On target ?	Same Period last year	Direction of travel
E13	Residents supported through SHINE – unique household referrals	3,643*	5,479*	2,500	845	Yes	n/a	n/a

\* These figures are not directly comparable with current performance as they were presented using the old methodology which includes re-referrals of the same household.

#### Islington SHINE referrals

3.11 The KPI on SHINE (Seasonal Health Interventions Network) referrals has been modified to bring it into line with that required by and supplied to funders as well as public commitments made in the council's Challenging Inequalities Strategy. Previously this measure was presented as counting all referrals, including re-referrals, but now we are presenting this as unique household referrals only.

Performance remains very strong, with Q1 unique referrals being 845 against the profiled target of 375. The corresponding number of interventions was 2,455 so averaging 2.9 per referral. The reason for this over-performance is due to unexpectedly high residual lockdown related demand.

### Quarter 1 performance update - Make it easier and safer for people to travel through the borough and beyond

(table on next page)

3.12

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q1 21/22 or latest	On target ?	Q1 or same period last year	Direction of travel
E2	Number of secure cycle parking facilities on streets	221	222	400	243	No	221 (Q1 20/21)	Better
E3	Number of <b>new</b> electric vehicle charging points across the borough	176	284	400	269	No	176 (Q1 20/21)	Better
n/a	Percentage of parking appeals won at the Enforcement and Traffic Tribunal	73% (17/18)	52% (18/19)	Tbc on 20/21 outturn	52% (19/20)	n/a	52% (18/19)	Same
n/a	People killed or seriously injured on our roads	141 (2018)	111 (2019)	n/a	84 (2020)	n/a	111 (2019)	Better

#### Secure cycle parking

3.13 The council committed to delivering 100 secure cycle parking facilities on our streets each year to 2021/22, making 400 in total. As a result of the pandemic and issues with funding, only one new facility was able to be installed in 20/21 but these issues have now been resolved and a further 21 facilities have been added in Q1. The service remain confident of reaching the 400 total by year end and have a funded programme in place to deliver this, though mainly in Q4. These facilities are expected to be of added importance to residents with the expected post lockdown upsurge in cycling.

#### Electric vehicle charging points

3.14 The Council has also committed to installing 400 new electric vehicle charging points (EVCP) over the same four-year period. In 20/21 we added 108 taking the total to 284 but in Q1 21/22 we had to remove some from Liverpool Road due to Cycleway 38. These will be replaced when electrical safety issues with the contractor have been resolved and the service has a programme in place to deliver the remainder and hit the target by the end of Q4.

In benchmarking terms as at October 2020, the provision of EVCPs in Islington ranked 9<sup>th</sup> per head of population across all 33 London Boroughs.

#### Parking appeals

- 3.15 The percentage of parking appeals won by the council at the Enforcement and Traffic Tribunal is an annual measure which was reported in the Q2 report last year and is hoped to be available from London Councils to be reported to this Committee in November. Much work has been put into improving performance here and we hope this will show when the data is published.

**Road traffic collisions**

- 3.16 The ambitious Islington Transport Strategy 2019-2041 contains a commitment to achieving 'Vision Zero' by 2041, eliminating all transport related deaths and serious injuries in Islington over the next 20 years.

The newly released 2020 annual figure for 'Killed or Seriously Injured' (KSI) in road traffic collisions in Islington was 84, a further a substantial reduction from the previous year's figure of 111 and that for 2018 of 141. This can be attributed in part to lower traffic volumes during periods of lockdown. The overall KSI figure for 2020 breaks down into 20 pedestrian incidents, 40 cyclist incidents, 19 involving the rider or pillion passenger of a motorbike or moped, 3 car occupants and 2 in the 'other' category.

**Quarter 1 performance update – Working towards a net zero carbon Islington by 2030**

3.17

PI No.	Indicator	2019/20 Actual	2020/21 Actual	2021/22 Target	Q1 2021/22 or latest	On target ?	Q1 or same period last year	Direction of travel
E4	Carbon emissions for Council buildings (Q in arrears and tonnes CO2)	4,574	4,164	2,701	4,164 (20/21)	Yes	4,574 (19/20)	Better
E5	Carbon emissions from Council Transport fleet (tonnes CO2)	2,886	2,415	2,805	618	Yes	562	Poorer

**Carbon emissions from council buildings**

- 3.18 In June 2019, the Council declared an Environment and Climate Change Emergency and the Carbon Zero Strategy 2030 was adopted by the Executive in November 2020. We are now monitoring the Council's own internal progress with quarterly measures of the CO2 emissions for Council operational buildings (within the Borough) and those from the Council's transport fleet. The former is reported a quarter in arrears in order to minimise billing estimates.

The outturn tonnage figures for 20/21 are given in the table above, showing an 9% decrease on 19/20, though much of this can be attributed to lockdown related building closures. The 21/22 target of 2,701 tonnes compares to that of 4,384 tonnes from 20/21 and is a consequence of the switch to green electricity tariffs for most of the council's building stock.

**Carbon emissions from council vehicle fleet**

- 3.19 Council fleet carbon emissions across Q1 21/22 are 8% lower than the profiled target of 670 tonnes. While this is higher than the same period the previous year, this is simply due to the suspension of much of the Community Transport service across Q1 20/21 due to lockdown. The targets for each year to 2030 are based on the percentage reduction from the 19/20 baseline and form a trajectory to net-zero based on an ambitious programme of fleet electrification, especially multiple heavier vehicles.

An indication of the progress made with the electrification of our fleet is given in the table below. The figures not only highlight the work we have done in procuring full electric vehicles, but also an overall reduction in diesel vehicles through less polluting petrol, hybrid and bi-fuel alternatives.

We currently have a number of additional vehicles on the fleet to allow for social distancing/single crewing in relation to Covid. Our current fleet list also now includes hire vehicles more accurately. These factors combined make it appear that the fleet has increased, however in real terms we have seen a reduction in total vehicles over this period.

Fuel Type	September 2018 (proportion of total fleet)	August 2021 (proportion of total fleet)
Diesel	453 (92%)	244 (49%)
Petrol	18 (3.7%)	163 (33%)
Electric	17 (3.4%)	59 (12%)
Hybrid Petrol/Electric	5 (1.0%)	28 (5.6%)
Bi-Fuel CNG	0 (0%)	2 (0.04%)
Total	493	496

## 4. Implications

### 4.1 Financial implications:

The cost of providing resources to monitor performance is met within each service's core budget.

### 4.2 Legal Implications:

There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

### 4.3 Environmental Implications and contribution to achieving a net zero carbon Islington by 2030.

There are no environmental impact arising from monitoring performance.

### 4.4 Resident Impact Assessment:

The Council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The Council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The Council must have due regard to the need to tackle prejudice and promote understanding.

## 5. Reason for recommendations

- 5.1 The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take over the next four years to work towards our vision of a Fairer Islington. The corporate performance indicators are one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.

Final report clearance:

**Signed by:**

Corporate Director of Environment

Date

Executive Member for Environment and Transport Date

Report Author: Steve Wills, E&R Performance and Business Officer 24.8.21  
Tel: 020 7527 2613  
Email: [steve.wills@islington.gov.uk](mailto:steve.wills@islington.gov.uk)



# Executive Member for Environment and Transport - Annual Performance Report

Page 19

E&R Scrutiny Committee

14<sup>th</sup> September 2021

Agenda Item B4



## Fuel Poverty

- In 2020-21 our **Energy Doctors** supported over 2,000 households in London with our COVID safe service. 96% of residents surveyed rated the service 8/10 or higher.
- Over 1,100 of these contactless visits were delivered in Islington, **saving our residents an estimated £164k on bills and 1,110 tonnes of carbon.**
- In 2020-21, our **Energy Advice** line supported just under 7,000 Londoners, over 3,000 in Islington. We saved Islington residents over **£230k** through **Warm Home Discount** applications and the most vulnerable residents, **£10k** through **debt relief**.

## Seasonal Health Interventions Network - SHINE

- 2020/21 saw the **highest ever number of SHINE referrals** and interventions due to pandemic related need, increased home energy use and decreased incomes.
- We have retained all of our **pan-London advice contracts**, and have recommenced safe home visits. All vacancies have been filled and all agency staff moved to council contracts.
- We have trained our Energy Doctor staff to conduct **EPC (Energy Performance) assessments** and produce certificates, deploying this capability to support other Energy Services projects like Green Home Grant. All of our advisors also trained to conduct complex Energy Company Obligation eligibility assessments (ECO-flex), and will soon be able to charge private contractors for these.



# Energy Services

- **Net Zero Carbon strategy** adopted by Executive in November 2020.
- 2020/21 **CO2 emissions** from all council buildings down by 8.1% and fleet emissions down by 16.3% compared to previous year, both decreases influenced by lockdown impacts on activity.
- Practical completion on the **Bunhill District Heat Network** expansion in August 2021 with first year of full operation now underway.
- Detailed design of **GreenSCIES** is underway (completion scheduled June 2022). Subject to progress approval and securing funding, the procurement process for a construction contract will then begin.
- Resident PV (Photovoltaic) buying scheme '**Solar Together London**' – 43 new arrays have been installed in the two completed rounds to date, representing a 13% increase in domestic solar arrays in the borough.
- **Energising Small Business fund** – funding has been awarded to 82 applicants to date, delivering annual savings of 122 tonnes of CO2 and an average saving to businesses of over £700 a year.
- Successful bid for **Green Homes Grant** for funding to deliver energy efficiency improvements to council, social and private housing as part of this new government scheme. 54 properties treated to date.
- 46 projects have so far been funded from the **Islington Community Energy Fund**, with annual savings of around 143 tonnes of CO2.

- Working with Global Action Plan to **train Islington GPs** on health effects of Air Pollution on residents.
- Working with the GLA on promoting the **Ultra-Low Emission Zone expansion** that will cover the whole of Islington from 21 October. This will operate 24/7 (apart from Christmas Day) and all residents and visitors should check their vehicles meet the required emissions standards.
- Implementing **electric charging points** along the Islington canal network (on top of the on-street vehicle charging network highlighted in the next slide)
- Working with Imperial College London to **investigate wood burning impacts** in the borough
- Expanding the **nitrogen oxides monitoring network** to support the roll out of People Friendly Streets
- Cooperating with boroughs across London on an **anti-idling campaign**
- Working with Filmfixer to **reduce emissions from generators** in the film industry
- Islington is leading on the 16-borough **Healthy Streets Everyday project** to encourage streetscape improvements, traffic regulations, car free events etc.
- Working with Schools to raise awareness of Air Pollution

- The **Islington Transport Strategy 2019-2041** was adopted by Executive in November 2020.
- **Removal of roundabouts** – Archway was completed in June 2017, Highbury Corner in October 2019 and Old Street construction has recommenced (TfL's new estimated completion date is Autumn 2022).
- **New cycleways** now completed:
  - Permanent: Finsbury Park to Highbury Fields (part of Cycleway 38), Balls Pond Road (part of Cycle Superhighway 1)
  - Trials (pop-up): Pentonville Road to Holloway Road (part of Cycleway 38), York Way (with Camden), Green Lanes (with Hackney)
- 'Quietways': King's Cross Road to Southgate Road cycle route (Cycleway 27) delivered through delivery of Low Traffic Neighbourhoods at Amwell, St Peters and Canonbury East.
- 284 **new Electric Vehicle Charging Points** had been installed in the three years to end 20/21 with the end of year 21/22 target being 400.
- 222 **bike hangars** had been installed over the same three years and having the capacity for over 1,300 bicycles. Target of over 400 hangars by the end of 21/22.
- People 'Killed or Seriously Injured' (KSI) in **road traffic collisions** in Islington in 2020 was down to 84, in part likely due to lockdown reductions in traffic volumes. This compares to 111 in 2019 and 141 in 2018.

# People Friendly Streets

- Following the Executive decision in June 2020 to launch the people-friendly streets programme, the council has delivered **Low Traffic Neighbourhoods (LTNs) and School Streets**.
- Since July 2020, **7 LTNs** have been implemented as 18 month trials: St Peter's, Canonbury East, Clerkenwell Green, Amwell, Canonbury West, Highbury Fields and Highbury West.
- In the Autumn of 2021, the council aims to deliver a further two LTNs at St Mary's Church and the Cally.
- Proposed additional LTN in Barnsbury / St Mary's with engagement planned from Autumn 2021.
- Two **Liveable Neighbourhoods** which deliver additional public realm benefits are planned to start this financial year for Mildmay and Highbury New Park.
- Pre-covid, the Council delivered 13 School Streets. Since Covid, we have accelerated that delivery to implement an additional **22 School Streets** at primary schools as part of phase 1 and phase 2, and we are planning to deliver another 3 School Streets this year as part of phase 3.
- Plans are progressing to deliver **School Streets on main roads**.

# Waste and Recycling

- Islington's **recycling rate** increased from 29.6% in 2019/20 to 31.3% in 2020/21, our highest figure since 2016/17. This is partly due to an improved process for sorting contamination.
- Corresponding '**Residual (non-recycled) waste per household**' figure dropped further from 353kg to 348.5kg, an historically low level and one of the very lowest across London.
- Waste and recycling collection services largely maintained throughout pandemic despite staffing challenges, and with ongoing improvements in reported monthly **missed collections** from averaging 318 in 19/20 to 289 in 20/21 and 236 in the first three months of 21/22, our lowest ever quarterly figure.
- **Electrification of the fleet** continues with two new electric Refuse Collection Vehicles, a range of smaller electric vehicles, ebikes and commencement of installation of charging infrastructure at Cottage Road.
- The **Circular Economy Action Plan** has been developed and is due for approval by the Executive in October.
- Grant funding approved for Islington's first **Library of Things** in Finsbury Park, due to open in November.
- Significant **communications campaign** delivered to support food waste reduction and recycling, reuse, repair and recycling
- The **expansion of the food waste recycling service** to remaining purpose built blocks of flats is now underway

## SES Cleansing Operational Performance

- Across 20/21 reported **fly-tip numbers** on the public highway are down 35% on 19/20 with the proportion being removed within 24 hours at over 90%.
- Periodic 'Local Environmental Quality Surveys' (LEQS) have shown that **Litter** across the borough in 20/21 was at its lowest level for many years with 93.5% of surveyed 'transects' at or above a pre-defined acceptable standard. The figure for the previous years London benchmark was 91.1%.
- Levels of **Flyposting** also remained comparatively very good, though **Detritus** (debris) and **Graffiti** less strong compared to the previous year, though increases in Graffiti were reported as a national trend.
- The main challenge with clearing Detritus is parked cars on residential streets whilst graffiti levels have improved since April as a result of a now fully resourced team and our becoming more pro-active in removing it from third-party infrastructure.
- We are supporting the governments **Kickstart Scheme** with a number of recruits to be working within our street cleansing service.
- Increased training offered to front-line staff, including in the use of the **council's internal social media channel 'Yammer'**, has helped engagement and communications during the pandemic.

- **Camden and Islington Parks for Health Project** continues to progress well and has successfully passed the mid-point review with ongoing embedding of the new ways of working.
- In **London in Bloom**, Islington retained its Gold Award for the borough and Gillespie Park won Gold in the Conservation Area Category. Individual awards were also received for Caledonian Park and Duncan Terrace in the 'Large Park; and 'Our Community' categories respectively.
- We have been awarded three new **Green Flags** for Caledonian Park, Highbury Fields and Landseer Gardens, doubling the total achieving this standard of excellence to six.
- Completion of the **St Mary Church Garden Project** and the replacement of three water play features.
- **Islington in Bloom** successfully moved to virtual platform in response to covid-19 with 130 entries
- Significant increase in the number **Friends of Parks groups**, 53 now having signed up to the Friends of Parks Charter.
- During the second lockdown, **Parks Service staff** were again redeployed to support waste and recycling services, grave digging, enhanced cleaning of facilities and management of social distancing in parks.
- Around four hundred **trees** have been planted in Islington in the 2020/21 planting season.

# Cemeteries

- The Islington and Camden Cemetery Service (ICCS) has sadly seen a significant increase in demand due to the **number of excess deaths** during the pandemic, meaning it's focus has been on the provision of core services throughout this last year.
- During the last year the service has completed 2,344 funerals (1037 burials and 1307 cremations), representing a 19% increase overall.
- Key projects around **Burial Ground development** and **Cremated Remains Memorial schemes** have still been delivered.
- Key projects moving forward include a **Reclamation Strategy** (delivering around 9,000 burial plots), **Grounds and Infrastructure improvements**, and **Crematorium NOx Filter system** removing the majority of such emissions produced.

Page 28



## WORK PROGRAMME 2021/22

### **14 SEPTEMBER 2021**

- 1) Scrutiny Review: Net Zero Carbon Programme – Buildings ( Commercial and infrastructure)
- 2) Update – Informal Working Group ( North London Heat Power)
- 3) Q1 Performance Report (2021/22) – Place & Environment
- 4) Annual Report of the Executive Member for Environment and Transport – 2020/21
- 5) Net Zero Carbon Strategy Progress Report (Quarter 1)
- 6) Work Programme 2021/22

### **12 OCTOBER 2021**

- 1) Inclusive Economy Annual Report – Presented by the Executive Member for Economic Development - 2020/21
- 2) Parks for Health - Officer update
- 3) Greenspace and Leisure - officer update
- 4) Q1 Performance Report (2021/22)- Employment & Skills
- 5) Scrutiny Review : Net Zero Carbon Programme (Natural Environment )
- 6) Work Programme 2021/2022

### **30 NOVEMBER 2021**

- 1) Scrutiny Review: Net Zero Carbon Programme – Waste Reduction and Recycling & Circular Economy
- 2) NLWA updates by Martin Capstick
- 3) Net Zero Carbon Progress Report ( Quarter 2)
- 4) Q2 Performance Report (2021/22) – Environment & Transport
- 5) Quarter 2 Performance Report (2021/22)- Employment & Skills
- 6) Work Programme 2021/2022

### **1 FEBRUARY 2022**

- 1) Air Quality – Officer update & Islington Clean Air Parents
- 2) Green Economy
- 3) Scrutiny Review: Net Zero Carbon Programme – Finance and Investment
- 4) Work Programme 2021/2022

### **7 MARCH 2022**

- 1) Scrutiny Review: Net Zero Carbon Programme – Sustainable and Affordable Energy
- 2) Borough Reading Strategy 2022-25 – Presentation
- 3) Q3 Performance Report ( 2021/2022) – Employment & Skills
- 4) Q3 Performance Report ( 2021/2022) – Environment & Transport
- 5) Net Zero Carbon Progress Report ( Quarter 3)
- 6) Work Programme 2021/2022

### **14 MARCH 2022 – Special Meeting**

- 1) Tackling the Environment and Climate Emergency – With stakeholders
- 2) Work Programme 2021/2022**

### **3) 14 JUNE 2021**

- 1) Scrutiny Review :
  - 2) Work Programme 2022/23
-